CONSENT TO PARTICIPATE IN RESEARCH

Student Online Behaviour and Expectations of Online Services

The Emerging Services Steering Team, a group established by the office of the Chief Information Officer, is looking at ways to develop services that are consistent with how students use technology. We have created a survey designed to explore students’ use of technology and their expectations of online services. We hope to use this information to develop new services and improve existing technology related services.

If you would like to participate in this study, we would ask you to please complete the online questionnaire by Sunday November 25th, 2012. The survey will take approximately 15 minutes to complete. The questionnaire will involve multiple choice type questions, for which you may simply check the appropriate response, as well as an opportunity for you to provide comments. You may choose to skip any question in the survey without penalty, and you may choose to withdraw from the survey entirely at any point.

As thanks for taking the time to complete the survey, you will have the opportunity to enter a draw for one of seven prizes. The grand prize is a 200 dollar BestBuy giftcard, and there is a 50 dollar BestBuy gift card and five - 10 dollar Hospitality gift certificates also available to be won. The survey is being sent to all undergraduate and graduate students, so chances of winning will depend on how many students take the survey. The deadline for responding is Sunday, November 25th, 2012 at 11:59pm.

CONFIDENTIALITY

The survey will be completely anonymous. No personal information will be collected that is associated with survey responses. Students may choose to provide contact information if they would like to be entered in the random draw for a prize. If students choose to provide contact information for the prize draw, this information is collected in a database entirely separate from their survey responses. We may choose to use verbatim quotes from survey responses. All reasonable actions to ensure confidentiality will be taken.

If you have any questions or concerns about the research, please feel free to contact Randy Oldham at (519) 824-4120, ext. 53604 or roldham@uoguelph.ca

RIGHTS OF RESEARCH PARTICIPANTS

This study has been reviewed and received ethics clearance through the University of Guelph Research Ethics Board. If you have questions regarding your rights as a research participant, contact:

Research Ethics Coordinator Telephone: (519) 824-4120, ext. 56606
University of Guelph E-mail: sauld@uoguelph.ca
437 University Centre Fax: (519) 821-5236
Guelph, ON N1G 2W1

Please click on the button below to take the survey. By clicking on the button you are consenting to participate in this research project under the conditions outlined above.

There are 51 questions in this survey
Student Information

Tell us a bit about you

1 Please indicate your sex *

Please choose only one of the following:

- Male
- Female
- Other

2 Please enter your age

Please write your answer here:

3 Please indicate your academic status:

Please choose only one of the following:

- Undergraduate Student
- Masters Student
- Doctorate (PhD)

4 Are you a full-time or part-time student?

Please choose only one of the following:

- Full-time
- Part-time

5 How many semesters have you completed at the University of Guelph?

Please choose only one of the following:

- One Semester
- Two Semesters
- Three Semesters
- Four Semesters
- Five Semesters
- Six Semesters
There are 3 semesters total per academic year (fall, winter and summer semesters). Most students attend 2 semesters per year, the fall semester and the winter semester.

6. Do you live on campus in a University of Guelph residence building?

Please choose **only one** of the following:

- Yes
- No

On campus residences include: MacDonald, Lennox/Addington, Watson, Lambton, Mills, Johnston, East, South.

7. What degree program are you currently registered in?

Please choose **only one** of the following:

- BA
- BAS
- BASc
- BComm
- BComp
- BSAG
- BSc
- BSEn
- BSES
- MA
- MAN
- MBA
- MEng
- MLA
- MSc
- PhD
- DVM
- DVSc
- Other

8
What major are you currently registered in?

Please write your answer here:

Example: Sociology, Biology, Agricultural Economics, etc
Hardware

9 Do you have a computer for your own personal use?

Please choose only one of the following:

☐ Yes
☐ No

10 Please indicate below which type(s) of computers you have:

Only answer this question if the following conditions are met:
* Answer was Y 'Yes' at question 9 [H1_own] (Do you have a computer for your own personal use?)

Please choose all that apply:

☐ Desktop
☐ Laptop (A portable computer/notebook/netbook)
☐ Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...)

11 What operating system(s) are on the desktop computer(s) that you own and regularly use?

Only answer this question if the following conditions are met:
* Answer was Y 'Yes' at question 9 [H1_own] (Do you have a computer for your own personal use?) and Answer was desk 'Desktop' at question 10 [H2_owntyp] (Please indicate below which type(s) of computers you have;)

Please choose all that apply:

☐ Windows 8 (any edition)
☐ Windows 7 (any edition)
☐ Windows Vista (any edition)
☐ Windows XP
☐ Mac OS (Apple's Operating System)
☐ Linux (any version)
☐ Other: [ ]

Check all that apply.

12 What operating system(s) are on the laptop(s) that you own and regularly use?

Only answer this question if the following conditions are met:
* Answer was Y 'Yes' at question 9 [H1_own] (Do you have a computer for your own personal use?) and Answer was Y at
question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:)

Please choose all that apply:

☐ Windows 8 (any edition)
☐ Windows 7 (any edition)
☐ Windows Vista (any edition)
☐ Windows XP
☐ Mac OS (Apple's Operating System)
☐ Linux (any version)
☐ Android (any version)
☐ Other: ______________________________________

Check all that apply.

13

What operating system(s) are on the tablet computer(s) that you own and regularly use?

Only answer this question if the following conditions are met:
"Answer was Y'Yes' at question '9 [H1_own]' (Do you have a computer for your own personal use?) and Answer was tab'Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...)' at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:)

Please choose all that apply:

☐ Windows 8 (any edition)
☐ Windows 7 (any edition)
☐ Windows Vista (any edition)
☐ Mac OS (Apple's Operating System)
☐ Linux (any version)
☐ Android (any version)
☐ Other: ______________________________________

Check all that apply.

14 You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?

Only answer this question if the following conditions are met:
"Answer was lapt('Laptop (A portable computer/notebook/netbook)' or 'Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...)' at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was tab('Laptop (A portable computer/notebook/netbook)' or 'Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...)' at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:)

Please choose only one of the following:

☐ Daily
If you live in RESIDENCE, please let us know how often you bring your laptop/tablet to a location on campus that is OUTSIDE of your residence building.

15

Why do you rarely/never bring your laptop/tablet to campus?

Only answer this question if the following conditions are met:
- Answer was laptop/Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) or Laptop (A portable computer/notebook/netbook) at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was tab/Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) or Laptop (A portable computer/notebook/netbook) at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was monly'Once a month or less' or 'Never' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was never'Once a month or less' or 'Never' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?)

Please write your answer here:

16 Where do you use your laptop/tablet on campus?

Only answer this question if the following conditions are met:
- Answer was laptop/Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) or Laptop (A portable computer/notebook/netbook) or Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was tab/Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) or Laptop (A portable computer/notebook/netbook) or Tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was daily'Daily' or 'Once a month or less' or 'Several times a week' or 'Several times a month' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was monly'Daily' or 'Once a month or less' or 'Several times a week' or 'Several times a month' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was month'Daily' or 'Once a month or less' or 'Several times a week' or 'Several times a month' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was week'Daily' or 'Once a month or less' or 'Several times a week' or 'Several times a month' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?)

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>Daily</th>
<th>Several times a week</th>
<th>Several times a month</th>
<th>Once a month or less</th>
<th>Never</th>
</tr>
</thead>
</table>
17

Is there somewhere on campus that doesn't have wireless access and you wish it did?

Only answer this question if the following conditions are met:
* Answer was laptop/tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) or 'Laptop (A portable computer/notebook/netbook)' at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was tablet (such as an iPad, Galaxy Tab, Blackberry Playbook...) or 'Laptop (A portable computer/notebook/netbook)' at question '10 [H2_owntyp]' (Please indicate below which type(s) of computers you have:) and Answer was day 'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Daily' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was monthly 'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Daily' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was weekly 'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Daily' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?) and Answer was once a month or less or 'Several times a month' or 'Several times a week' or 'Daily' at question '14 [H4_lt2c]' (You stated that you own a laptop and/or tablet. How frequently do you bring your laptop/tablet to campus?)

Please write your answer here:

18 Do you own a cellphone or smartphone such as a Blackberry, iPhone, Windows Phone or Android?

Please choose only one of the following:

- I own a cellphone
- I own a smartphone (such as a Blackberry, iPhone, Android or Windows phone)
I don't own either a cellphone or smartphone

A smartphone is a mobile phone offering advanced capabilities beyond a typical mobile phone, often with computer-like functionality. Examples of smartphones include: Blackberries iPhones, Android or Windows phones.

19

Please indicate what model of "Smart Phone" you own and use most regularly:

Only answer this question if the following conditions are met:
° Answer was smrtp'I own a smartphone (such as a Blackberry, iPhone, Android or Windows phone)' at question '18
[H8_clown]' (Do you own a cellphone or smartphone such as a Blackberry, iPhone, Windows Phone or Android?)

Please choose only one of the following:

- Blackberry
- Apple iPhone
- Android Phone
- Windows Phone
- Other

A smartphone is a mobile phone offering advanced capabilities beyond a typical mobile phone, often with computer-like functionality. Examples of smartphones include:
- Blackberries
- Apple iPhones
- Android Phones (Samsung Galaxy S III, HTC One, or Sony Xperia for example)
- Windows Phone

20 How often do you use your cellphone/smartphone to do the following:

Only answer this question if the following conditions are met:
° Answer was cell'I own a cellphone' or 'I own a smartphone (such as a Blackberry, iPhone, Android or Windows phone)' at question '18 [H8_clown]' (Do you own a cellphone or smartphone such as a Blackberry, iPhone, Windows Phone or Android?)
and Answer was smrtp'I own a cellphone' or 'I own a smartphone (such as a Blackberry, iPhone, Android or Windows phone)' at question '18 [H8_clown]' (Do you own a cellphone or smartphone such as a Blackberry, iPhone, Windows Phone or Android?)

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Several times a day</th>
<th>Several times a week</th>
<th>Several times a month</th>
<th>Once a month or less</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Browse the internet</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Send/receive text messages</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Take photos</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Download or watch videos/TV</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Send and receive email</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

My cellphone is not capable of this feature
Several times a day | Several times a week | Several times a month | Once a month or less | Never | My cellphone is not capable of this feature

Use an 'app' (an app is a specialized program downloaded and installed to your smartphone)

Use apps on your cellphone for academic work?

Access CourseLink
Access Web Advisor
Access GryphMail
Search Primo (the UG Library catalogue)

21 List some of the apps you use for academic work

Only answer this question if the following conditions are met:
  * Answer was smrtp'I own a smartphone (such as a Blackberry, iPhone, Android or Windows phone)' at question '18 [H8_clown]' (Do you own a cellphone or smartphone such as a Blackberry, iPhone, Windows Phone or Android?) and Answer was day 'Several times a month' or 'Once a month or less' or 'Several times a day' or 'Several times a week' at question '20 [H10_cftr]' (How often do you use your cellphone/smartphone to do the following: (Use apps on your cellphone for academic work?)) and Answer was less 'Several times a month' or 'Once a month or less' or 'Several times a day' or 'Several times a week' at question '20 [H10_cftr]' (How often do you use your cellphone/smartphone to do the following: (Use apps on your cellphone for academic work?)) and Answer was month 'Several times a month' or 'Once a month or less' or 'Several times a day' or 'Several times a week' at question '20 [H10_cftr]' (How often do you use your cellphone/smartphone to do the following: (Use apps on your cellphone for academic work?)) and Answer was week 'Several times a month' or 'Once a month or less' or 'Several times a day' or 'Several times a week' at question '20 [H10_cftr]' (How often do you use your cellphone/smartphone to do the following: (Use apps on your cellphone for academic work?))

Please write your answer here:

An app is a small program that you download to your smartphone.
Distance Ed, CourseLink/Desire2Learn

The next set of questions deal with distance education and courses with an integrated online component at the University of Guelph.

22 Have you taken a distance education course at the University of Guelph?

Please choose only one of the following:

- Yes
- No

Distance Education courses are offered through the Centre for Open Learning and Educational Support at the University of Guelph and have the DE designation in WebAdvisor. These courses have no in-class component and are delivered entirely online.

23 In general, do you prefer courses which are delivered entirely online to traditional in-class courses?

Only answer this question if the following conditions are met:
° Answer was Y'Yes' at question '22 [E1_dsted]' (Have you taken a distance education course at the University of Guelph?)

Please choose only one of the following:

- Yes
- No
- Not sure

24 What do you like or dislike about courses which are delivered entirely online?

Only answer this question if the following conditions are met:
° Answer was Y'Yes' at question '22 [E1_dsted]' (Have you taken a distance education course at the University of Guelph?)

Please write your answer here:

25 Have you ever taken an in-class course at the University of Guelph that included an online component accessed through CourseLink?
Please choose only one of the following:

- Yes
- No
- Not sure

26 Do you prefer in-class courses that include an online component over courses that are only in-class?

Only answer this question if the following conditions are met:
° Answer was Notsu'Yes' or 'Not sure' at question '25 [E4_d2L]' (Have you ever taken an in-class course at the University of Guelph that included an online component accessed through Courselink?) and Answer was Yes'Yes' or 'Not sure' at question '25 [E4_d2L]' (Have you ever taken an in-class course at the University of Guelph that included an online component accessed through Courselink?)

Please choose only one of the following:

- Yes
- No

*Courses with an online component* would include those in-class courses which include access to CourseLink, MyEconLab, etc.

27 What do you like or not like about courses that include an online component?

Only answer this question if the following conditions are met:
° Answer was Notsu'Yes' or 'Not sure' at question '25 [E4_d2L]' (Have you ever taken an in-class course at the University of Guelph that included an online component accessed through Courselink?) and Answer was Yes'Yes' or 'Not sure' at question '25 [E4_d2L]' (Have you ever taken an in-class course at the University of Guelph that included an online component accessed through Courselink?)

Please write your answer here:

*Courses with an online component* would include those in-class courses which include access to CourseLink, MyEconLab, etc.
Online Services

The following set of questions deal with how you use online services such as chatting and online social networks (such as Facebook).

28. Do you use an online chat program such as MSN Messenger (Windows Live Messenger), AIM, ICQ, Facebook chat, GoogleTalk, Gmail chat, etc?

Please choose only one of the following:

- Yes
- No

29. Please select all of the online chat programs that you use regularly:

Only answer this question if the following conditions are met:
- Answer was 'Yes' at question '28 [O1_chat]' (Do you use an online chat program such as MSN Messenger (Windows Live Messenger), AIM, ICQ, Facebook chat, GoogleTalk, Gmail chat, etc?)

Please choose all that apply:

- AOL Instant Messenger (AIM)
- The "Chat" feature in CourseLink
- Facebook Chat
- GoogleTalk / Google Chat
- ICQ
- IRC
- MSN Messenger/Windows Live Messenger
- Skype Chat
- Yahoo Messenger
- Other: [Blank]

30. How many hours a day are you actively using a chat program?

Only answer this question if the following conditions are met:
- Answer was 'Yes' at question '28 [O1_chat]' (Do you use an online chat program such as MSN Messenger (Windows Live Messenger), AIM, ICQ, Facebook chat, GoogleTalk, Gmail chat, etc?)

Please choose only one of the following:

- Less than 1 hour a day
- 1-3 hours a day
- 4-6 hours a day
- 7 or more hours a day
- Other: [Blank]
31 How often do you use online chat to discuss **academic work with friends or classmates**?

Only answer this question if the following conditions are met:

° Answer was Y'Yes' at question '28 [O1_chat]' (Do you use an online chat program such as MSN Messenger (Windows Live Messenger), AIM, ICQ, Facebook chat, GoogleTalk, Gmail chat, etc?)

Please choose **only one** of the following:

- Several times a day
- Several times a week
- Several times a month
- Once a month or less
- Never

32 How often do you use online chat to communicate with **group members about group projects**?

Only answer this question if the following conditions are met:

° Answer was Y'Yes' at question '28 [O1_chat]' (Do you use an online chat program such as MSN Messenger (Windows Live Messenger), AIM, ICQ, Facebook chat, GoogleTalk, Gmail chat, etc?)

Please choose **only one** of the following:

- On every project
- On most projects
- On few projects
- Never

33 How often do you participate in online social communities such as Facebook or MySpace?

Please choose **only one** of the following:

- Several times a day
- Several times a week
- Several times a month
- Once a month or less
- Never

Participation in online social communities would include chatting, posting messages, posting pictures, and browsing other members profiles for example.

34 How often have you used online social communities for **academic** work?

Only answer this question if the following conditions are met:

° Answer was Day'Several times a day' or 'Several times a week' or 'Once a month or less' or 'Several times a month' at
question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?) and Answer was Less'Several times a day' or 'Several times a week' or 'Once a month or less' or 'Several times a month' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?) and Answer was Month'Several times a day' or 'Several times a week' or 'Once a month or less' or 'Several times a month' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?) and Answer was Week'Several times a day' or 'Several times a week' or 'Once a month or less' or 'Several times a month' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?)

Please choose only one of the following:

- On every project
- On most projects
- On few projects
- Never

35 How are you using online social communities in your academic work? Provide us your comments here:

Only answer this question if the following conditions are met:
° Answer was Day'Several times a month' or 'Once a month or less' or 'Several times a week' or 'Several times a day' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?) and Answer was Less'Several times a month' or 'Once a month or less' or 'Several times a week' or 'Several times a day' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?) and Answer was Month'Several times a day' or 'Several times a week' or 'Once a month or less' or 'Several times a month' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?) and Answer was Week'Several times a day' or 'Several times a week' or 'Once a month or less' or 'Several times a day' at question '33 [O6_snfrq]' (How often do you participate in online social communities such as Facebook or MySpace?)

Please write your answer here:

36 How frequently do you do the following:

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>Activity</th>
<th>Several times a day</th>
<th>Several times a week</th>
<th>Several times a month</th>
<th>Once a month or less</th>
<th>Never</th>
</tr>
</thead>
<tbody>
<tr>
<td>Download or stream music</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Download or stream movies &amp; videos</td>
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<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
</tr>
<tr>
<td>Activity</td>
<td>Several times a day</td>
<td>Several times a week</td>
<td>Several times a month</td>
<td>Once a month or less</td>
<td>Never</td>
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<td>----------------------------------------------</td>
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<tr>
<td>Post to sites such as YouTube, Myspace,</td>
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<tr>
<td>Facebook</td>
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<td></td>
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<tr>
<td>Post to blogs</td>
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<tr>
<td>Play video games on a computer, Sony</td>
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<tr>
<td>PlayStation, Nintendo Wii or Microsoft Xbox 360</td>
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<tr>
<td>Play games online such as World of Warcraft</td>
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<tr>
<td>or in Facebook</td>
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<tr>
<td>Shop online</td>
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</tr>
<tr>
<td>Use Pinterest</td>
<td></td>
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<tr>
<td>Use Twitter</td>
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<tr>
<td>Use an online file storage service (Google</td>
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<tr>
<td>Drive/Windows Live Skydrive/Dropbox/iCloud)</td>
<td></td>
<td></td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Use Google Docs</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>

37 List up to three University of Guelph websites that you visit most frequently, other than Gryphmail, Desire2Learn/Courselink, webadvisor.

Please write your answer(s) here:

1) 
2) 
3) 

38 Where is the first place you go to find information or sources for your research assignments?

Please write your answer here:


39 How frequently do you use the following tools to find resources (such as books and journal articles) for research assignments?

Please choose the appropriate response for each item:

<table>
<thead>
<tr>
<th>Tool</th>
<th>Always</th>
<th>Frequently</th>
<th>Sometimes</th>
<th>Rarely</th>
<th>Never</th>
<th>Not sure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Primo/Trellis (U of G's)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Library Catalogue</td>
<td>Always</td>
<td>Frequently</td>
<td>Sometimes</td>
<td>Rarely</td>
<td>Never</td>
<td>Not sure</td>
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<td>Journal indexes/journal databases (articles link on library webpage)</td>
<td>○</td>
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<td>Online bookstore (e.g. Amazon.com, Chapters.ca)</td>
<td>○</td>
<td>○</td>
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<td>Google</td>
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<td>Google Scholar</td>
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<td>Wikipedia</td>
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<tr>
<td>Classmates/friends</td>
<td>○</td>
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<td>○</td>
<td>○</td>
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<td>○</td>
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<tr>
<td>Course instructor (Professor)</td>
<td>○</td>
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<tr>
<td>Teaching Assistant (TA)</td>
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<tr>
<td>Library Research Help Desk/AskUs Desk</td>
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<td>○</td>
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<tr>
<td>Other</td>
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</table>

**40 You chose "other" in the previous question. Please tell us what "other" tool you use to find resources (such as books and journal articles) for research assignments.**

Only answer this question if the following conditions are met:
* Answer was al'Sometimes' or 'Always' or 'Frequently' or 'Rarely' at question '39 [O13_srcfrq]' (How frequently do you use the following tools to find resources (such as books and journal articles) for research assignments? (Other)) and Answer was freq'Sometimes' or 'Always' or 'Frequently' or 'Rarely' at question '39 [O13_srcfrq]' (How frequently do you use the following tools to find resources (such as books and journal articles) for research assignments? (Other)) and Answer was rarel'Sometimes' or 'Always' or 'Frequently' or 'Rarely' at question '39 [O13_srcfrq]' (How frequently do you use the following tools to find resources (such as books and journal articles) for research assignments? (Other)) and Answer was some'Sometimes' or 'Always' or 'Frequently' or 'Rarely' at question '39 [O13_srcfrq]' (How frequently do you use the following tools to find resources (such as books and journal articles) for research assignments? (Other))

Please write your answer here:

---

**41 Have you ever contributed a review for books, music or movies to a website?**

Please choose only one of the following:
<p>| | |</p>
<table>
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<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td>![Yes]</td>
<td>Yes</td>
</tr>
<tr>
<td>![No]</td>
<td>No</td>
</tr>
</tbody>
</table>

For example, have you ever posted a comment about a book you read to an online bookstore such as Amazon.com, or a review about a movie you saw to a movie site such as IMDB.COM?
Have you asked any of the following people for help on a research assignment? If so, how have you communicated with them? Please check all that apply:

Check any that apply:

<table>
<thead>
<tr>
<th>In Person</th>
<th>E-Mail</th>
<th>Phone</th>
<th>Course-specific Online discussion (through desire2learn...)</th>
<th>Chat (MSN, Google chat...)</th>
<th>Never contacted for research help</th>
</tr>
</thead>
<tbody>
<tr>
<td>Course Instructor (Professor)</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<td>☐</td>
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<tr>
<td>TA (teaching assistant)</td>
<td>☐</td>
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<tr>
<td>Lab Instructor</td>
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<tr>
<td>Library Staff</td>
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<tr>
<td>Family Member</td>
<td>☐</td>
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<td>☐</td>
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<tr>
<td>Learning Commons Peer Helper</td>
<td>☐</td>
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<tr>
<td>Friend or Classmate</td>
<td>☐</td>
<td>☐</td>
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<td>☐</td>
<td>☐</td>
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<tr>
<td>RA (residence assistant) or Res life staff</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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<tr>
<td>Other</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
<td>☐</td>
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</tr>
</tbody>
</table>

Check all the methods you have used to contact these types of individuals for help on a research assignment.

If you choose OTHER in the previous question, who do you consult for research help that was missing in the previous question?

Please write your answer here:
Library Computers
The next set of questions deal with public desktop & laptop computers in the library

44 How often have you used a public desktop computer in the library at the University of Guelph this semester?

Please choose only one of the following:

- Several times a day
- Several times a week
- Several times a month
- Once a month or less
- Never

45 How long do you typically have to wait to use a public desktop computer in the University of Guelph Library?

Only answer this question if the following conditions are met:
- Answer was 'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?)
- and Answer was Day'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?)
- and Answer was Less'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?)
- and Answer was Month'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?)
- and Answer was Week'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?)

Please choose only one of the following:

- I never have to wait
- Less than 2 minutes
- About 5 minutes
- Between 5 and 10 minutes
- Between 10 and 15 minutes
- Longer than 15 minutes

46 How often have you borrowed a laptop from the University of Guelph Library this semester?

Please choose only one of the following:

- Several times a day
- Several times a week
- Several times a month
47

How often in the last semester have you tried to borrow a laptop from the University of Guelph Library, but found that there weren't any available and had to wait to sign one out?

Only answer this question if the following conditions are met:

° Answer was Day'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?) and Answer was Less'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?) and Answer was Month'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?) and Answer was Week'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?)

Please choose only one of the following:

○ I never have to wait
○ I rarely have to wait
○ I sometimes have to wait
○ I often have to wait
○ I almost always have to wait

48 How frequently in the last semester did you need to request a renewal for a laptop borrowed from the University of Guelph library because you needed it for longer than 2 hours?

Only answer this question if the following conditions are met:

° Answer was Day'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?) and Answer was Less'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?) and Answer was Month'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?) and Answer was Week'Several times a day' or 'Several times a week' or 'Several times a month' or 'Once a month or less' at question '46 [L3_ltfrq]' (How often have you borrowed a laptop from the University of Guelph Library this semester?)

Please choose only one of the following:

○ Several times a day
○ Several times a week
○ Several times a month
○ Once a month or less
○ Never
49 When using a University of Guelph Library computer, do you prefer to use a laptop, or a desktop?

Only answer this question if the following conditions are met:
° Answer was Day'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Less'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Month'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Week'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Day'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Week'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Month'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Day'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Month'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Week'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Month'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?) and Answer was Week'Once a month or less' or 'Several times a month' or 'Several times a week' or 'Several times a day' at question '44 [L1_dtfrq]' (How often have you used a public desktop computer in the library at the University of Guelph this semester?)

Please choose only one of the following:

☐ Laptop
☐ Desktop
☐ Either... I have no preference.

50

Please tell us why you prefer a library laptop or desktop.

Only answer this question if the following conditions are met:
° Answer was desk'Laptop' or 'Desktop' at question '49 [L7_lcprf]' (When using a University of Guelph Library computer, do you prefer to use a laptop, or a desktop?) and Answer was lap'Laptop' or 'Desktop' at question '49 [L7_lcprf]' (When using a University of Guelph Library computer, do you prefer to use a laptop, or a desktop?)

Please write your answer here:
General Comments

51

This is the final question... It's an open invitation for you to include any comments on anything technology-related on campus.

Please write your answer here:
Please submit by 25.11.2012 – 23:59
Submit your survey.
Thank you for completing this survey.